IBD Coverage

As you have probably heard, Kristen Boardman will be deployed to inpatient service next week, possibly as early as April 7th.

We will have to adjust our coverage schedule to accommodate covering Kristen's box, though we will have help from Christine Erickson, particularly for the weeks when we are covering two MD inboxes.

I have also made a change from April 15-26 from the previous coverage schedule when Kelly and Vas are rounding, as I think it is unreasonable for folks to be rounding (on new schedule) and covering 2 other inboxes (though apparently Kelly was planning to do this).

Also, if someone gets too sick from COVID to cover an inbox, Kelly will be available as a backup.

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| Dates | Boxes to cover | Coverage by | PA Boardman box |
| February 7 – February 29 | SCM | Kinnucan | (starting Apr 7) |
| March 1 – March 15 | SCM | Higgins |  |
| March 16 – April 1 | SCM + JK (4/1) | Manoogian |  |
| April 2 – April 14 | SCM +JK | Stidham | Erickson |
| April 15 – April 26 | SCM +JK | Higgins\* | Erickson |
| April 27 – May 10 | SCM +JK | Bishu | Erickson |
| May 11 – May 24 | JK | Turgeon | Turgeon |
| May 25- June 6 | JK | Rice | Rice |
| June 7 - June 18 | JK | Abraham | Abraham |
| June 19 - June 30 | JK | Cohen-Mekelburg | Cohen-Mekelburg |

 \* change from previous coverage- Cushing

Expectations for coverage:

1.       If urgent matter that needs to be addressed within 4 hours, please have RN/MA staff page the covering provider that urgent matter in inbox

2.       If patient has seen a PA previously (not necessarily the last visit) please have RN/MA staff direct questions when appropriate to PA Provider (Erickson or Boardman) to help limit the inbox work for a covering provider

3.       Some providers have more clinical time than others (ie. Check the box more frequently than others), please make sure to communicate with covering provider if high priority items that need to be addressed

Providers-

1.       At the start of your coverage you will need to have operator sign SCM and/or JK pager over to your pager as well

2.       I think that it would be appropriate if results have been reviewed/communicated/forwarded that they can be cleared from our inboxes, in addition to telephone encounters/patient portal messages.

3.       If there are items that will need follow-up on by next covering provider please document clearly in the encounter (i.e. Postponing until 6/1 for Dr. Higgins)